



Online Booking Terms & Conditions

Welcome to our online reservation system. By making a booking with us, you agree to the terms, conditions, and policies outlined below. These measures ensure we provide the best possible service to all our guests.

1. Group Bookings & Deposits

For reservations exceeding **6 people**, a mandatory deposit is required to secure your table. The specific deposit amount per person will be clearly displayed during your checkout process online. This deposit will be securely processed and subsequently deducted from your final bill on the day of your visit.

2. Cancellation & Amendment Policy

We require a minimum of **24 hours' notice** for any cancellations, reductions in guest numbers, or major amendments to your booking. If you cancel your reservation or decrease your party size with less than 24 hours' notice, or if your party fails to show up entirely, your booking deposit will be strictly non-refundable.

3. Table Allocation & Grace Period

To ensure a smooth dining flow for all patrons, all tables are allocated a standard seating duration of exactly **2 hours** from the original time of the reservation. We kindly request that your party arrives promptly. We will hold your table for a maximum grace period of 15 minutes. Running later than 15 minutes without notifying us may result in the automatic release of your table and the forfeiture of your deposit.

4. Dietary Requirements & Special Requests

Please notify us of any severe food allergies, intolerances, or dietary restrictions at the time of booking. While our kitchen team will make every effort to accommodate special requests and specific table preferences, these cannot always be guaranteed due to live operational constraints.

5. General Terms

Your reservation is only officially confirmed once you have completed the online checkout process and received a confirmation email from our automated system. The restaurant reserves the right to cancel or amend reservations due to unforeseen circumstances or emergencies, in which case any deposits paid will be refunded in full.

